

At Piscataqua Savings Bank the health and safety of our Customers, Employees and Vendors is our priority. As we look to reopen our doors, we have developed new safety protocols. Here is what you can expect.

## **Social Distancing.**

In accordance with State of NH and CDC Guidelines, facemasks will be required when entering the lobby. You may be asked to briefly remove the mask for security and identification purposes. If you do not have a mask, we invite you to use our drive up.

- We will limit the number of customers in the lobby at one time.
- We will ask that you always respect social distancing and follow the spacing markers on the floor.
- All pens have been removed from the counters. If you need a pen, please ask for one that you may keep.
- There will be no public access to the bathrooms
- Tellers and Universal Bankers will be working behind plexiglass shields.

## Cleaning

We have enhanced our nightly cleaning routine and we will be cleaning high traffic surfaces periodically throughout the day based on CDC guidelines.

• Hand sanitizer will be available for employee, customer, and vendor use.

Please remember that online banking and mobile deposit is available 24/7. We also have the night drop, bank by mail and Atm for deposits. Please speak to one of our Universal bankers if you need assistance with any of these services.

Effective 6/25, we will no longer be waiving fees.